

Lottery Insights

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Q/A BEST PRACTICE

BARCODE TECHNICAL *STANDARD*

RETAIL ACCOUNTING TECHNICAL *STANDARD*

RFP BEST PRACTICE



3-2-1 LAUNCH!



Start

The NASPL Standards Initiative (NSI) certification process for the Quality Assurance Best Practices by visiting the following link:

<http://www.opengroup.org/naspl/cert>

Preparing for Certification Quality Assurance Best Practice Certification

First Step:

Read:

The Guide to the NSI Certification Program completely prior to beginning the certification process

Why:

It describes the program and the process in its entirety.

Where:

The Guide can be located at:

http://www.opengroup.org/naspl/cert/docs/NSI_Certification_Guide.html

Deploy:

The best practice(s) within your organization

Second Step:

Start the process:

Understand:

The certification program and process, including the confidentiality policies.

Review:

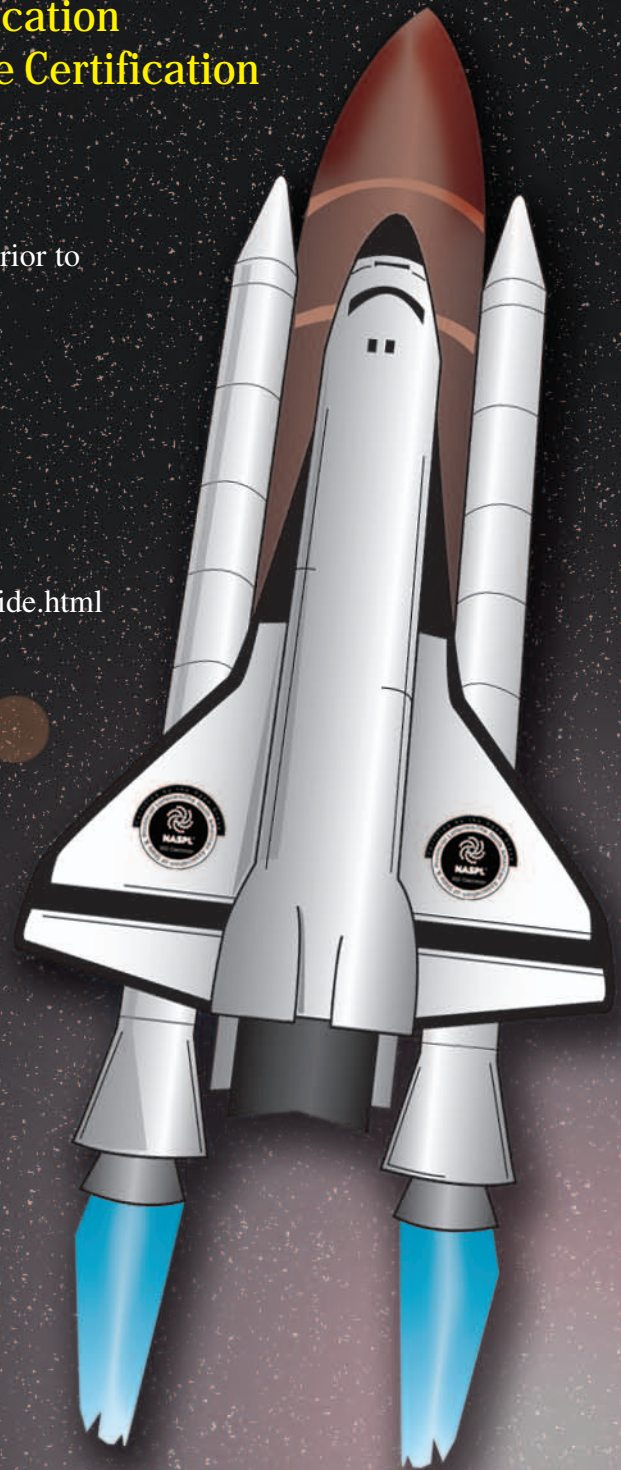
The applicable conformance requirements documents and ensure that the business practice or product is ready for certification.

Register:

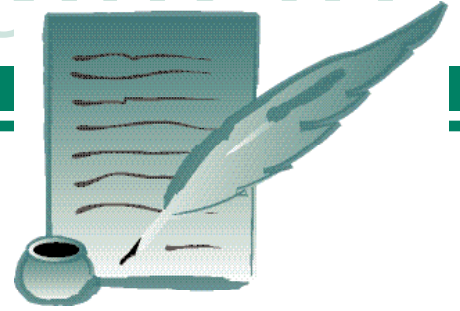
An organization's business practice or product for certification.

Undergo:

Formal validation of an organization's business practice or product against the conformance requirements.



From The President



CONGRATULATIONS!!! to the NASPL Standards Initiative (NSI) Task Force. I am extremely proud to announce that as a result of their dedication and determination the (NSI) Certification Program has officially been launched. Lottery organizations and industry vendors may now start the certification process for the Quality Assurance Best Practices by visiting the following link:

<http://www.opengroup.org/naspl/cert>



Tom Shaheen

I am grateful for everyone's support and interest in the NASPL Standards Initiative. NSI is the result of numerous volunteers sharing their expertise, time, and resources with the entire industry by serving on the NSI Task Force. The effort has better prepared our industry for the future. Many organizations, both financially and through human resources, have enabled the initiative to be where it is today and this very important project has become a reality.

Best Practices for Quality Assurance (QA) covers a complete product development cycle, which includes three phases: Requirements Definition, Product Development, and Acceptance Testing. The QA Best Practice Task Group has written a Business Requirements Document, issued a Call For QA Best Practices, and completed a QA Best Practice Document. In December 2003, the QA Best Practice was submitted to a formal review process, which concluded with final voting and approval in April of 2004. The group finished defining the QA Certification Program in May of 2004. Their hard work and dedication has allowed NASPL and our industry to launch the Q/A Best Practice as its first NSI standard or best practice.

On page six of this month's Lottery Insights you will find details regarding how to prepare for certification along with how to achieve NSI certification. Questions regarding NSI Certification may be directed to Andrew White, NSI Project Manager, at NASPL Headquarters, by e-mail at awhite@nasplhq.org or by phone 216-241-2310.

On behalf of NASPL, I sincerely thank you for helping make this very important project a success. I look forward to a very productive year.

Sincerely,

A handwritten signature in cursive script that reads "Thomas N. Shaheen". The signature is written in a dark ink and is positioned above the typed name and title.

Tom Shaheen
NASPL President
CEO, New Mexico Lottery

NSI Certification Program Launches

On Monday, January 10, 2005 Tom Shaheen, NASPL President and New Mexico Lottery CEO, announced via a Fast Fax, that the NASPL Standards Initiative (NSI) Certification Program has been launched.

Lottery organizations and industry vendors may now start the certification process for the Quality Assurance Best Practices by visiting the following link:

<http://www.opengroup.org/naspl/cert>

Preparing for Certification

Quality Assurance Best Practice Certification

The first step towards certification against any of the Quality Assurance Best Practices is to deploy the best practice(s) within an organization. This involves making the changes necessary to the particular business processes to ensure that each organization is operating in accordance with the requirements defined in the best practice(s). The organization then needs to use the overall business practice on several projects related to the creation or updating of hardware and/or software systems for a NASPL lottery environment.

Certification will involve validating that each organization has correctly and completely implemented the best practice(s) within the organization. Currently the Certification Program covers Quality Assurance Practices in the areas of: Requirements Definition, which has certifiable elements for lotteries and vendors, Development, which has certifiable elements for vendors only, and Acceptance Testing which has certifiable elements for lotteries only.

How to Achieve NSI Certification

The Guide to the NSI Certification Program details the steps an organization is required to take to achieve certification, and provides information on how to perform each of these steps.

The process involves:

- Understanding the certification program and process, including the confidentiality policies.

- Reviewing the applicable conformance requirements documents and ensuring that the business practice or product is ready for certification.
- Registering an organization's business practice or product for certification.
- Undergoing formal validation of an organization's business practice or product against the conformance requirements.

The Guide to the NSI Certification Program should be read completely prior to beginning the certification process as it describes the program and the process in its entirety. The Guide can be located at:

http://www.opengroup.org/naspl/cert/docs/NSI_Certification_Guide.html

Questions may be directed to Andrew White, NSI Project Manager, at NASPL Headquarters, 216-241-2310.

The NASPL Standards Initiative is a result of numerous volunteers sharing their expertise, time, and resources with the entire industry by serving on the NSI Task Force. The effort has enabled the industry to prepare for the future. Many organizations, both financially and through human resources, have enabled the initiative to be where it is today and this very important project is now a reality.

Join Us to Help Define the Future

The time and effort put forth by our NSI volunteers, most of who are employees of North American Lotteries and Lottery Vendors, is truly beginning to define and establish business models for the future of our industry. We continue to seek more participants for this important project. If you would like the opportunity to mold the future of our industry, notify your lottery director or company CEO that you would like to work on NSI.

The North American Association of State and Provincial Lotteries (NASPL) was founded in 1971. Evolving from an informal exchange of information among three pioneering lottery directors, the organization has now grown into an active non-profit professional association of state and provincial lotteries representing 50 lottery organizations throughout North America.

